



Getting back to travel safely : work



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As we all try and get back to normal after lockdown, it's understandable that some people may have forgotten what it's like to travel by bus.

Here's a comprehensive guide to making sure you can travel to work safely and easily.

- : How buses have changed
- : Keeping yourself safe
- : Planning your journey around quiet times
- : Special flexible bus tickets
- : How employers can help their team travel safely



How we're keeping you safe

- : We've stepped up our cleaning regimes, including more cleaning of touch points such as handrails, and disinfectant 'fogging' of buses at night to clean the entire bus.
- : Screens are up to protect our drivers. Bus drivers don't have to wear a face covering when driving, although we've provided masks for drivers who want them. Please respect our drivers' working areas by giving them space.
- : We're carrying fewer people on each bus, to help social distancing. Please travel at quiet times, and be prepared to wait if your bus is full. Signs on each bus show how many people it can carry. You can find which journeys are quietest by using the **When2Travel** tool on our website.

We've done everything we can to make your journey safe, but it's down to all of us to play our part and stop the spread. **Stay safe.**



Pay by contactless
if you can



Plan your journey
for quieter times



Wear a face covering
Except young children or
those with respiratory disabilities



Wash/sanitise
your hands



Don't travel
if unwell



Keeping yourself & others safe

Some important points to consider when travelling by bus...

- : Travel at quiet times – find out when buses are busiest on your route using the When2Travel tool on our website. And track your bus to see how busy it is on our website or app.
- : Wash or sanitise your hands before and after travelling.
- : Pay by contactless or buy an app ticket, if you can.
- : Follow social distancing signs on-board.
- : You MUST wear a face covering throughout the journey, except children under 11 or if you have a disability that prevents you from wearing one. Not all disabilities are visible, so please respect other people. Those not wearing face coverings may be fined by the police.

If you have any coronavirus symptoms, however mild, do not travel. Remember, it's everyone's responsibility to follow these rules, so play your part and stop the spread. Stay safe and consider your fellow passengers and our drivers.



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Check the best times to travel



Our **When2Travel** tool forecasts which journeys will be quietest, to help you plan your travel in advance. Simply tell it when and where you're travelling, and it'll show you which journeys are likely to be quietest.

Find the **When2Travel** tool now at:
eastyorkshirebuses.co.uk

If you don't have internet access, you can find this information by ringing **BusLine** on 01482 59 29 29, open 8am-6pm, Monday-Saturday.

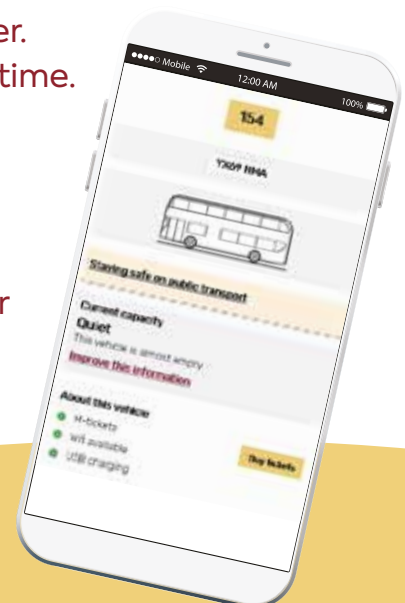


Quiet Busy

Live bus tracker

If you're looking to travel now, check out our bus tracker. You can now **track how busy your bus** will be - in real-time. Simply visit eastyorkshirebuses.co.uk or download the East Yorkshire Buses app.

Track your bus, and you'll see **real-time information** about that bus, including how busy it is, if it's a single or double decker, and even whether it has features such as wi-fi, USB charging or a bike rack.



Tickets for your lockdown life

Since lockdown started, things have got a lot less predictable.

One day you're working from home, the next you're in the office, the next you're calling round to check on an elderly relative. Your plans change at a moment's notice.

So we're changing with you. Our new **Flexi5** tickets are perfect for your lockdown life. Instead of buying a weekly ticket and being tied in to travelling all week, you can now buy a Flexi5 ticket and get five days of travel, to use whenever you like.* **Activate your days one by one, as and when you need them.**

Going into work? Activate a day and get 24 hours of travel. Working from home? No need to activate a ticket, save them for when you need to travel. Use your five days of travel on any day, at any time.

Buy a Flexi5 ticket bundle on the East Yorkshire Buses app now.

** Tickets must be activated within twelve months of purchase.*

Flexi 5



East Yorkshire

What employers can do to help

If you're an employer who's starting to bring people back to work, here are some things you can do to help them travel safely.

- : Consider staggered start times. If everyone travels at rush hour, buses will be very crowded, especially once all children return to school. Could your employees start work a bit earlier or later, to avoid the busiest times on the roads?
- : Put links to our information, such as our When2Travel tool and this guide, on your company intranet, or company noticeboards.

eastyorkshirebuses.co.uk | [@EYBuses](https://twitter.com/EYBuses) | BusLine: 01482 59 29 29

